Auvik
NETWORK MANAGEMENT

Simplify troubleshooting and empower techs

How Auvik saves time, boosts team efficiency, and delivers immediate value

Case Study

"The benefits were immediate"

Key points

- Instant network visibility using Auvik's real-time mapping and search

- Immediate identification and resolution of connectivity issues

- Junior technicians close more tickets thanks to Auvik's intuitive interface

- Seamless integration across vendors with minimal setup effort

- Reliable stability and scalability to support ongoing growth

What is your primary use case?

We use Auvik for network troubleshooting and monitoring.

How has Auvik helped your organization?

We needed more visibility into the networks we manage. Auvik's automatic network mapping was something that helped us visualize the Management Network. The benefits were immediate. We quickly identified a few problems and resolved them quickly. For example, some links were slower than expected, and we remedied those issues fast. Without Auvik, we would need to spend more time troubleshooting.

Auvik has helped our junior technicians solve more tickets. We've encouraged them to use Auvik, which enables them to navigate a network visually. I think they would have trouble without that visualization.

What is most valuable about Auvik?

Auvik's visual mapping and search features have been very useful. We can locate precisely where each device is on the map. The network map provides a real-time picture of the network that offers total visibility.

How long have you used Auvik?

We have used Auvik for nearly two years.

What do you think about the stability of Auvik?

I've never seen Auvik crash, so I think it's 100 percent stable.

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> **-Mike Volfman, Operations Manager, Amoeba Networks**

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How was the initial setup?

Deploying Auvik was straightforward. It has an agent and uses SNMP for the devices. We already had SNMP enabled, so it was easy. We did it in-house, and it took about two months to fully deploy. About eight people were involved, including Auvik's support. It doesn't require any maintenance aside from onboarding devices.

What is your experience with Auvik's pricing, setup cost, and licensing?

Auvik's pricing is decent. I forget exactly how much we pay, but we've never been dissatisfied with the value we get from this. The licensing model is palatable to us. I haven't looked at the licensing too closely, but I believe Auvik only charges for some devices, not based on the number of endpoints at each site.

What do you think about the scalability of Auvik?

Auvik scales to where we need it to be, so it's perfectly scalable.

Any final thoughts about Auvik?

I rate Auvik eight out of 10. Auvik has a very short learning curve, so you can jump in and start using it.

Which solution did you use previously and why did you switch?

Before Auvik, we had another tool that was difficult to implement, so it wasn't deployed in many places. We also used UniFi's built-in network mapping, but that requires you to use only UniFi hardware. Auvik can integrate multiple vendors and do the same thing across the board.

Read the full review on Peerspot.com

Want to experience Auvik for yourself?

Start your 14-day trial