



Reducing resolution time and **boosting** **network visibility**

How Carmel Country Club uses Auvik
to unify monitoring, streamline backups,
and resolve issues faster

Key points

- Reduced mean time to resolution (MTTR) by up to 8 hours
- Automated switch backups and alerting save time
- Centralized network visibility helps unify data from multiple tools
- Easy deployment with minimal ongoing maintenance

“The ease of use provides me with peace of mind.”

What is your primary use case for Auvik?

We primarily use Auvik for managing and monitoring devices, including network devices, access points, and printers. We utilize Auvik's alerts to notify us of offline devices or any unusual behavior such as high interface utilization or low disk space. We also use it to automate the backup of our network switches. Auvik gives us centralized visibility into our network, helping proactively identify and resolve issues.

How has Auvik helped your organization?

Auvik is intuitive. It provides peace of mind and saves time — I've estimated it reduced one issue's resolution time by up to 8 hours and several others by 1–2 hours. It's minimized the time we spend on setup and maintenance. The alerting features help us quickly correlate user complaints with network alerts. Having automatic switch backups means I can easily track and revert configuration changes. During high-change periods like onboarding new switches, this has been invaluable.

What is most valuable about Auvik?

The monitoring and backup features are the most valuable aspects of Auvik.

How long have you used Auvik?

Almost six months.

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It significantly reduced our mean time to resolution.”

**-John Woodall, Director of IT
at Carmel Country Club**

What do you think about the stability of Auvik?

Auvik's stability is excellent. The only downtimes occur during planned maintenance.

What do you think about the scalability of Auvik?

Auvik should be extremely scalable. We haven't run into any limitations yet.

How was the initial setup?

The deployment was uncomplicated. Auvik itself is easy to use, but setting up SNMP correctly on all devices is the most time-consuming part. If that's done ahead of time, setup takes under an hour.

Read the full review on [Peerspot.com](https://www.peerspot.com)



The immediate availability of switch backups was one of the primary advantages.”

**-John Woodall, Director of IT
at Carmel Country Club**



Want to experience Auvik for yourself?

[Start your 14-day trial](#)