



# Solving complex network problems faster

An MSP CEO's perspective on how  
Auvik transformed documentation,  
discovery, and troubleshooting

### Key points

- Reduced mean time to resolution (MTTR) through better visibility and faster problem diagnosis
- Auto-discovers and documents every device on the network
- Simplifies port-level visibility across complex switching setups
- Considered a best-in-class solution after evaluating multiple alternatives
- Lightweight ongoing maintenance with minimal resource demand
- Especially valuable in environments requiring compliance and high documentation standards

**“Significantly reduced my mean time to resolution.”**

### What is your primary use case for Auvik?

I use Auvik for managing my two most complex networks with multiple locations and diverse routing.

### How has Auvik helped your organization?

Initially, I implemented Auvik to address routing and switching issues. It helped pinpoint and solve those problems. Over time, its bigger value became evident in its ability to efficiently document and discover every device on the network. Auvik has significantly reduced my mean time to resolution. It provides crucial visibility into complex switching setups, allowing me to quickly identify which devices are connected to specific switch ports—a task that was challenging with other tools.

### What needs improvement about Auvik?

In terms of improvement, Auvik could include more customization options and the ability to efficiently manage additional features like printer monitoring.

### What do you think about the scalability of Auvik?

Auvik has been scalable in my experience with simple networks. I haven't encountered any limitations. My use cases haven't tested its full capabilities.

### What do you think about the stability of Auvik?

Auvik is fairly stable.

### How long have you used Auvik?

I have been using Auvik for three years.

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**[Auvik] allow[s] me to quickly identify which devices are connected to specific switch ports.”**

**-David Cantwell, CEO, iSecure**



**I recognized [Auvik's] value in network mapping and documentation—later I came to appreciate its real-time monitoring and discovery features.”**

**-David Cantwell, CEO at iSequire**

### **Which solution did you use previously and why did you switch?**

Before Auvik, I briefly used Kaseya's Network Glue, which I considered a less sophisticated option. However, Auvik stood out as the best-in-class solution when I compared alternatives. I had known about Auvik for several years before using it and recognized its value in network mapping and documentation, and later appreciating its real-time monitoring and discovery features.

### **What is your ROI?**

It is hard to measure the return on investment for Auvik regarding direct revenue. However, it significantly benefits me by speeding up problem resolution and enhancing efficiency.

### **What's your experience with Auvik's pricing, setup cost, and licensing?**

The pricing of Auvik seems reasonable, especially for setups with complex networks. In cases where networks are more straightforward, it may not be necessary. However, considering the growing importance of compliance standards like PCI and CMMC, having Auvik everywhere could become essential for comprehensive network discovery and cybersecurity.

Read the full review on [Peerspot.com](https://www.peerspot.com)

# Want to experience Auvik for yourself?

**Start your 14-day trial**