



Auvik empowers solo IT lead with **full network visibility**

How Chelten House streamlined
troubleshooting and boosted uptime

Key points

- Auvik provides real-time network visibility through an intuitive map and dashboard
- Decreased mean time to resolution (MTTR) significantly
- Setup and onboarding were simple
- Replaced PRTG due to Auvik's ease of use, auto-discovery, and advanced diagnostics
- Chelten House has seen great value through scalability, low maintenance, and a powerful backup system

“Auvik's interface is one of the most intuitive I've used.”

What is your primary use case for Auvik?

I use Auvik to create a network topology map that also serves as a monitoring tool for downtime and other issues. As a production company, we can't afford disruptions. Before Auvik, our alerting system was basic and unhelpful during outages—it was hard to trace connections. Auvik changed that with its excellent visualizations.

How has Auvik helped your organization?

The interface is intuitive, making it easier and faster to troubleshoot. I start my day by checking Auvik for issues and adjusting priorities accordingly. Even devices without credentials get displayed, providing complete visibility. As the only IT technician, Auvik has empowered me to resolve tickets more efficiently. It even alerted us to server cluster issues and room-specific power outages faster than the physical PDUs. That speed is critical.

What is most valuable about Auvik?

The cloud monitoring gives me visibility into every part of the infrastructure. It's incredibly effective and accurate.



Auvik alerted us to a power loss before our power distribution unit did. That's the speed we need.”

-Dan Salazar, Technology Systems Manager at Chelten House Products, Inc.

How was the initial setup?

Setup was simple. After a short onboarding session, I was using Auvik effectively within weeks. Their training courses and certification were excellent and let me learn at my own pace.

How long have you used Auvik?

Just over a year.



I'm the only technician here, and Auvik helps me solve tickets faster and more effectively.”

-Dan Salazar, Technology Systems Manager at Cheltenham House Products, Inc.

What do you think about the stability of Auvik?

Auvik is generally stable. The site does go down occasionally during scheduled maintenance, but it hasn't caused delays in reporting.

What do you think about the scalability of Auvik?

Auvik is highly scalable and easy to deploy at new sites. I've restructured our topology twice without issues. While costs increase with scale, the ease of use makes up for it.

Which solution did you use previously and why did you switch?

We used PRTG, but its interface required too much manual configuration. Auvik is faster to deploy, automatically discovers devices, and

offers more functionality—like bandwidth and power monitoring. Its configuration backup feature was key for us—it stores and compares configurations and allows easy reversion. When an old switch lost power, we restored the firmware with one click.

What's your experience with Auvik's pricing, setup cost, and licensing?

Auvik's pricing is very competitive. I even explored alternatives like Traverse, but nothing matched Auvik's value. They monitor our core switches for free—we only pay for the firewalls.

Which other solutions did you evaluate?

I looked into SolarWinds and another option, but both required much more setup time. As a solo IT operator responsible for everything, I needed something efficient. Auvik let me get up and running fast.

Any final thoughts about Auvik?

I rate Auvik a 9 out of 10. It won't solve problems for you, but it gives you the tools to resolve them quickly and clearly. It provides visibility you'd only have by physically being in the server room—but from anywhere. Setup is quick, and day-to-day maintenance is minimal.

Read the full review on [Peerspot.com](https://www.peerspot.com)

Want to experience Auvik for yourself?

Start your 14-day trial