



Saving time and improving diagnostics **with Auvik**

How a small MSP replaced outdated tools and streamlined its workflows with a powerful, intuitive solution

“Auvik strikes the perfect balance.”

Key points

- Fast, seamless deployment with immediate data insights
- Time-saving dashboard that simplifies troubleshooting
- One tool to manage alerts and support across all customers
- Powerful traffic analytics at an affordable price
- Responsive support and collaborative onboarding
- Licensing model that reduces costs for complex networks
- Feature-rich alternative to legacy and limited tools

What is your primary use case for Auvik?

Our network infrastructure is monitored by Auvik Network Management. This includes firewalls and network traffic. By using Auvik, we gain data and analytics that fuel our diagnostics, alarm systems, and overall network environment insights.

We decided to implement Auvik after struggling to find a network monitoring solution that ticked all the boxes. We needed a cost-effective option with a user-friendly interface, backed by a responsive company committed to ongoing product updates. Unfortunately, the market seemed to offer outdated, once-great products or solutions prohibitively expensive for small businesses and MSPs like us.

Thankfully, our experience with Auvik has been good. Both our dedicated sales representative and the onboarding technical support team have been phenomenal.

What is most valuable about Auvik?

Auvik stands out for its ability to combine network and per-port traffic inspection with log aggregation and data flow analysis in a single platform. This comprehensive approach is rare in network monitoring solutions. Even more impressive is that Auvik offers these high-end enterprise features at a cost-effective price. Traditionally, such capabilities are only found in expensive products. The combination of powerful features and affordability made Auvik a very attractive choice for us.

How long have you used Auvik?

I have been using Auvik Network Management for one year.

How is Auvik's customer service and support?

The technical support team has been very responsive in identifying and resolving any technical issues I've encountered. They were able to quickly understand the situation with minimal questions. Additionally, I appreciate the granular control I have over their access to client data. I can grant them temporary or read-only access, which allows for collaborative troubleshooting without compromising security or hindering our learning experience.



The platform started pulling data from our devices almost immediately... the deployment process was remarkably quick and easy.”

-Ryan Rivkin
Chief Engineer at Red1



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range of options. Our goal is to find a standardized solution, and we believe Auvik fits the bill. PRTG was expensive so we could only use the free version that only allowed for 100 sensors, proving too restrictive for our needs. LibreNMS required a high level of technical expertise for deployment and maintenance, which wasn't feasible for all our technicians. SolarWinds simply didn't meet all our requirements. While NinjaOne is still in active development. We may revisit it in the future. Overall, Auvik strikes the perfect balance between functionality, ease of use, and scalability.

What's your experience with Auvik's pricing, setup cost, and licensing?

I came to a surprising realization about Auvik's pricing. It turns out they only charge for routers and switches! This means all our access points, security cameras, camera servers, and other infrastructure are monitored for free. While the client understandably wanted the server on-site, most other devices are a bonus. This is a huge advantage – with a typical network, we might have one firewall, three switches, and 20–30 access points. With Auvik, we only pay for the four core devices, bringing the cost down significantly. The fact that they're confident enough in their platform to offer this makes Auvik a truly valuable and supportive solution.

Which solution did you use previously and why did you switch?

Prior to implementing Auvik, we experimented with a number of network management solutions. These included PRTG, Domotz, LibreNMS, and the built-in NinjaOne option. We also evaluated SolarWinds. We've explored a wide

Any final thoughts about Auvik?

Auvik Network Management gets a solid eight out of ten from me. While the network maps and user interface could be improved, the software delivers exactly what we need out of the box. It connected to our devices seamlessly and provided valuable analytics data and information logging. The setup process was straightforward, and the learning curve wasn't steep.

Setting up Auvik is smoothest when your network devices are already configured for SNMP. If you're unsure about your equipment's SNMP settings or lack a configuration altogether, take some time to familiarize yourself with your devices before proceeding. Having your device credentials readily available will also expedite the process. As long as both SNMP logging and credentials are prepared, Auvik deployment becomes a breeze. However, investing a few minutes to learn the Auvik interface beforehand will pay off in the long run. A grasp of the interface will make Auvik exceptionally user-friendly and position it as a powerful and functional solution for your needs.

Read the full review on [Peerspot.com](https://www.peerspot.com)

Want to experience Auvik for yourself?

Try our 14-day trial