



Simplifying network management to drive innovation and clarity

A telecommunications leader shares how Auvik streamlines operations and strengthens visibility

“A clear view of our network topology”

Key points

- Auvik’s intuitive dashboards and network mapping tools save hours on setup and maintenance
- Clear visibility into network topology enables smarter, faster decision-making
- Support is rated 10/10 for responsiveness—even during the trial phase
- The platform integrates easily with diverse environments and grows with organizational needs
- Export options and custom workflows allow for better documentation and collaboration

How long have you been using Auvik?

I have been using Auvik for a couple of weeks now. We initially tried out their trial and found their network management features promising, so we decided to subscribe for a month. Since our network infrastructure has grown organically over time, we need a clearer picture before implementing any updates. Auvik is helping us understand our network better.

What is most valuable about Auvik?

Auvik's time-saving features allow us to focus more on critical projects and business initiatives, particularly during our company's renewal phase. Instead of spending time on setup, maintenance, or issue resolution, we can now dedicate our efforts to developing new solutions for managing our next-generation infrastructure, which is crucial in the telecommunications industry.

What needs improvement about Auvik?

In terms of improvement, while the network map and dashboards are generally easy to use, the NetFlow app can be a bit compressed and difficult to customize for better readability.



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**-Luca Turco, ICT Manager
at Calzavara S.p.A.**

How is Auvik’s customer service and support?

Auvik's support has been excellent right from the trial phase. Even though we were only at tier one, they were very prompt and helpful. They even helped us solve some tricky configuration issues by granting them access to our dashboard. Their support team is top-notch and very capable. I would rate the support as a ten out of ten.



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What’s your experience with Auvik’s pricing, setup cost, and licensing?

I find Auvik's pricing to be a good value for the features offered. With the professional plan costing around \$40 per month per device, it is affordable, considering you only pay for active devices like routers and switches. For us, considering our network costs around \$800 per month, which we see as a worthwhile investment for the benefits it provides.

Read the full review on [Peerspot.com](https://www.peerspot.com)

Which solution did you use previously and why did you switch?

Before using Auvik, we tried Zabbix and PRTG for network monitoring, but they didn't provide the topology insights we needed. They focused more on receiving SNMP traps. Auvik stood out for its ability to give us a clear view of our network topology, which was our key requirement.

How was the initial setup?

Setting up Auvik initially was a breeze and it took less than an hour. Whether you are installing it on a physical or virtual machine, the process is straightforward. I used a Docker release on my old Mac desktop and it ran smoothly right out of the box with just a few clicks.

Want to experience Auvik for yourself?

Start your 14-day trial